



TRAXON

TRAXON | e:cue

Americas Annex: Product List & Warranty Period

The warranty period for Traxon and e:cue products are listed in the table below.

Please note that the 3-year-warranty or 5-year-warranty only apply for Traxon & e:cue standard products. Products that have been changed according to customers' demands ("customized" products) are excluded from the stated warranty period on this list.

Warranty for any products that are not branded or manufactured by Traxon e:cue (Third-Party Product) will be passed through from the Original Equipment Manufacturer (OEM) for the period provided by the applicable OEM warranty for the Third-Party Product. Please contact your local Traxon e:cue representative for additional information on Third-Party Product warranties.

* The product is defined as suitable for Coastal Environment

** Discontinued Product

	Product Family	AC/DC Inputs	Warranty 5 Years	Warranty 3 Years
Linear Outdoor	ProPoint Linear*	AC	x	
	Allegro Linear AC*	AC	x	
	Linear Go Mini / Midi*	DC	x	
	Linear Go Maxi*	AC / DC	x	
	Liner Quattro AC XB*/**	AC	x	
	Nano Liner Allegro AC XB*/**	AC	x	

	Product Family	AC/DC Inputs	Warranty 5 Years	Warranty 3 Years
Washer	Washer Pro Nano / Micro	DC	x	
	Washer Pro Mini / Midi / Maxi	AC	x	
	ProPoint Wall Washer*	AC	x	
	Allegro Washer AC*	AC	x	
	Washer Go Micro*	DC	x	
	Washer Go Mini/Midi/Maxi*	AC	x	
	ProPoint Sconce	AC	x	
	Washer Quattro AC XB*/**	AC	x	
	Washer Allegro AC XB*/**	AC	x	

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Washer High Power	Product Family	AC/DC Inputs	Warranty 5 Years	Warranty 3 Years
	Vista Plus*	AC	x	

Linear Indoor	Product Family	AC/DC Inputs	Warranty 5 Years	Warranty 3 Years
	Cove Light Plus	AC	x	
	Cove Light AC HO RGBW**	AC	x	
	Cove Light AC HO RGB Graze**	AC	x	
	Cove Light AC HO White**	AC	x	
	Cove Light AC HO White Graze**	AC	x	
	Cove Light AC DIM GI**	AC	x	

Boards	Product Family	AC/DC Inputs	Warranty 5 Years	Warranty 3 Years
	Media Board Plus 16PXL & 64PXL	DC	X	
	16PXL Board RGB 2.0**	DC	x	
	16PXL Strip RGB 2.0**	DC	x	
	64PXL Board RGB 2.0**	DC	x	
	Media Wall Paper**	DC		x

Media Tubes	Product Family	AC/DC Inputs	Warranty 5 Years	Warranty 3 Years
	Media Tube® HO RGBW*	DC	x	
	Media Tube Plus*	DC	x	
	Allegro Media Tube® Lite*	DC	x	
	Media Tube® Go*	DC	x	
	ProPoint Kontour	AC	x	

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Flexible	Product Family	AC/DC Inputs	Warranty 5 Years	Warranty 3 Years
	ProPoint Kontour Rhythm*	DC	x	
Media Pixel Ribbon Outdoor		DC	x	

Dots	Product Family	AC/DC Inputs	Warranty 5 Years	Warranty 3 Years
	Allegro Dot*	DC	x	
Allegro Dot XS*		DC	x	
Media Dot Go*		DC	x	
ProPoint Sconce		AC	x	
ARCHISHAPE® Dot 2.0		DC	x	
Mesh (& accessories)**		DC		x
String (& accessories)**		DC		x
Dot XL (& accessories)**		DC		x

e:cue Control Engines & Interface	Product Family	AC/DC Inputs	Warranty 5 Years	Warranty 3 Years
	ETH2DALI	DC	x	
Butler PRO		DC	x	
Butler XT2		DC	x	
Butler S2		DC	x	
Lighting Control Engine 3+ UL		AC	x	
Lighting Control Engine 3+ fx UL		AC	x	
Lighting Control Engine3 mx UL		DC	x	
Lighting Control Engine 3**		AC	x	
Lighting Control Engine 3fx**		AC	x	
Bridge8		DC	x	
RDM Isolator**		DC	x	
Excite+		DC	x	
LED Engine 100W 24v Indoor		AC	x	
LED Engine 240W 24v Outdoor				
Lighting Control Engine 2**		AC	x	

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Product Family	AC/DC Inputs	Warranty 5 Years	Warranty 3 Years
e:cue Control Engines & Interface	Lighting Control Engine 2fx**	AC	x
	Lighting Control Engine MX 2**	AC	x
	DMX2CC 6CH/12CH**	DC	x
	DMX2PWM 3CH/9CH Dimmer**	DC	x
	Video Micro Converter (VMC)**	DC	x
	LED Engine Smart 150W Outdoor	AC	x
	LED Engine Smart 100W 48v Outdoor	AC	x
	LED Engine Smart 240W 48v Outdoor	AC	x
	LED Engine Smart 320W 48V Outdoor	AC	x
	Butler Accessories	AC	x
	Power Supplies for Butlers, RDM Isolators, DMX2CC, VMC	AC	x
	Network Accessories	AC	x
	SYMPL DMX Node	DC	x
	SYMPL e:pix Node	DC	x
	SYMPL Serial Node	DC	x
	SYMPL Input Node	DC	x
	SYMPL Relay Node	DC	x
	SYMPL Dali Node	DC	x
	SYMPL e:bus Node	DC	x
	SYMPL Core S**	DC	x
	SYMPL Core SP	DC	x
	SYMPL Switch	DC	x
	SYMPL Pro Node	DC	x
	SYMPL Bridge Node	DC	x
	SYMPL Pixel Node	DC	x
	SYMPL Pixel Range Extender	DC	x

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e:cue User Terminals	Product Family	AC/DC Inputs	Warranty 5 Years	Warranty 3 Years
	Glass Touch	DC	x	
	Light Drive + / Light Drive + WiFi	DC	x	
	Touch7 & Touch10	DC		x

Remote Access	Product Family	AC/DC Inputs	Warranty 5 Years	Warranty 3 Years	Warranty 2 years
	e:cue Access Modules	DC			x

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